



## Certificate of Achievement

# Juanita Downey

has completed the following course:

### FRAUD INVESTIGATION: MAKING A DIFFERENCE COVENTRY UNIVERSITY AND CITY OF LONDON POLICE

This online course explored the United Kingdom's most common types of fraud and examined fraud factors and theories to better protect yourself and others.

2 weeks, 2 hours per week



**Rasha Kassem**  
Senior Lecturer in Accounting  
Coventry University



**Chris Felton**  
T/Detective Chief Inspector & Director Economic Crime  
Academy  
City of London Police



The person named on this certificate has completed the activities in the attached transcript. For more information about Certificates of Achievement and the effort required to become eligible, visit [futurelearn.com/proof-of-learning/certificate-of-achievement](https://futurelearn.com/proof-of-learning/certificate-of-achievement).

This certificate represents proof of learning. It is not a formal qualification, degree, or part of a degree.



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has completed the following course:

### **FRAUD INVESTIGATION: MAKING A DIFFERENCE** COVENTRY UNIVERSITY AND CITY OF LONDON POLICE

On this course, you have explored the skills required to make a difference and prevent fraud. You have studied with the City of London Police the skills needed to conduct an effective and proactive fraud investigation. You have looked at the key enablers of fraud and learned how to apply the Fraud Investigation Model.

#### **STUDY REQUIREMENT**

2 weeks, 2 hours per week

#### **LEARNING OUTCOMES**

- Identify the key enablers of fraud.
- Explore the psychology of fraud criminals.
- Interpret the nature of frequently reported fraud types.
- Explain how to implement the Fraud Investigation Model (FIM).
- Identify case management considerations specific to fraud investigations.
- Interpret principles for working with victims.

#### **SYLLABUS**

- Fraud types and factors: this topic will focus on the meaning and nature of fraud, fraud factors and the most common fraud types by volume reported in the UK.
- The Fraud Investigation Model: this topic should explore how to use the Fraud Investigation Model to counter fraud.
- Conducting effective fraud investigations: this topic should help you to understand the factors to be considered in an evaluation of the fraud prior to the investigation. You'll also study case management considerations specific to fraud investigations.