



Certificate of Achievement

Juanita Downey

has completed the following course:

DIGITAL SKILLS: ARTIFICIAL INTELLIGENCE ACCENTURE

This online course helped discover the potential of Artificial Intelligence (AI) and how it can change the workplace. It enhanced understanding of AI with interesting facts, trends, and insights, and helped to explore the working relationship between humans and AI.

3 weeks, 2 hours per week



Camilla Drejer

Managing Director for UKI Responsible Business & Citizenship
Accenture



In association with



The person named on this certificate has completed the activities in the attached transcript. For more information about Certificates of Achievement and the effort required to become eligible, visit futurelearn.com/proof-of-learning/certificate-of-achievement.

This certificate represents proof of learning. It is not a formal qualification, degree, or part of a degree.

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80%
OVERALL
SCORE

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STUDY REQUIREMENT

3 weeks, 2 hours per week

LEARNING OUTCOMES

- Describe the origins and advent of AI and Gen AI
- Explain the relationship between AI and Automation
- Reflect on the application of AI to your own context
- Identify key shifts in the workplace influenced by AI and Gen AI
- Assess the impact shifts that AI may have on roles and responsibilities
- Identify how the relationship has changed between AI and humans
- Identify future skills required to work and interact with AI and Gen AI
- Produce an action plan to adapt your skills for the future

SYLLABUS

Week 1: Introduction to Artificial Intelligence

- What is Artificial Intelligence and Generative AI and where did they come from?
- AI in action
- What does this mean for me?

Week 2: Artificial Intelligence in Industry

- Impact on industries by AI
- Impact of AI on individuals

- What does it mean for me?

Week 3: Adapting your Skills to Work with Artificial Intelligence

- How has the relationship changed between AI and Humans?
- Imagining the future